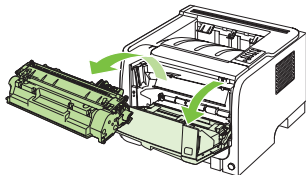
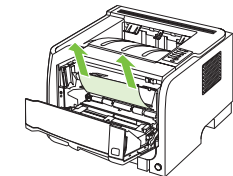
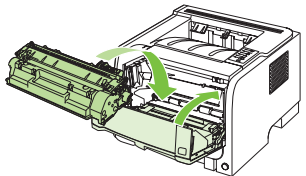
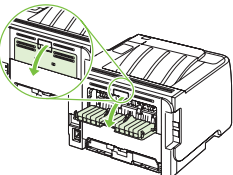


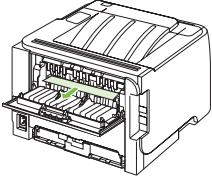
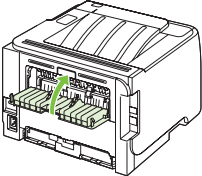
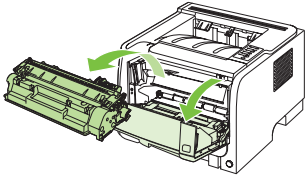
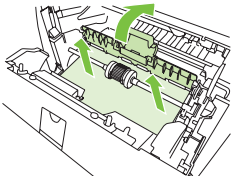
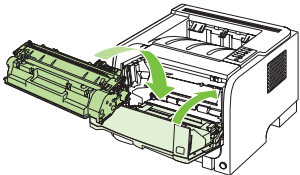


## Clear paper jams

How do I?	Steps to perform
<p data-bbox="94 375 535 406"><b>Clear jams from internal areas</b></p> <p data-bbox="94 438 556 470"><b>Print-cartridge area and paper path</b></p> <p data-bbox="94 614 703 678"><b>CAUTION:</b> Before clearing jams, turn the product off and disconnect the power cord.</p> <p data-bbox="94 877 703 941"><b>CAUTION:</b> To prevent damage, do not expose the print cartridge to light. Cover it with a piece of paper.</p>	<p data-bbox="739 343 1375 422">When clearing jams, be careful not to tear jammed paper. If a small piece of paper remains in the product, it could cause additional jams.</p> <ol data-bbox="739 454 1375 1220" style="list-style-type: none"><li data-bbox="739 454 1375 518">1 Push the button to open the print-cartridge door, and then remove the print cartridge.</li><li data-bbox="739 614 1375 678">2 If jammed paper is visible, grasp it with both hands and slowly pull it out of the product.</li><li data-bbox="739 885 1375 949">3 Replace the print-cartridge, and close the print-cartridge door.</li><li data-bbox="739 1157 1375 1220">4 If no paper was jammed inside the print-cartridge door, open the jam-release door at the back of the product.</li></ol>    





How do I?	Steps to perform
<p>Clear jams from internal areas (continued)</p>	<p>5 If jammed paper is visible, grasp it with both hands and slowly pull it out of the product.</p>  <p>6 Close the jam-release door.</p> 
<p>Clear jams from the input-tray areas</p> <p>Tray 1</p> <p><b>CAUTION:</b> To prevent damage, do not expose the print cartridge to light. Cover it with a piece of paper.</p>	<p>1 Push the button to open the print-cartridge door, and then remove the print cartridge.</p>  <p>2 Lift the Tray 1 roller cover, grasp the jammed paper, and slowly pull it out of the product.</p>  <p>3 Replace the print-cartridge, and close the print-cartridge door.</p> 





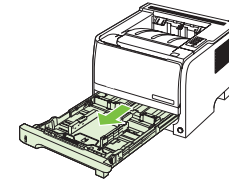
## How do I?

Clear jams from the input-tray areas  
(continued)

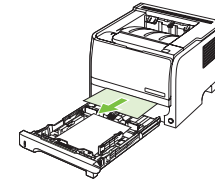
Tray 2

## Steps to perform

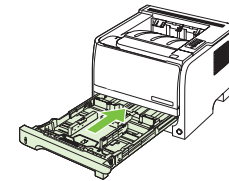
1 Open the tray.



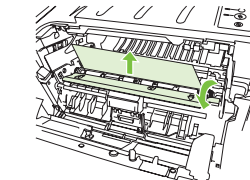
2 With both hands, grasp the jammed paper and slowly pull it out of the product.



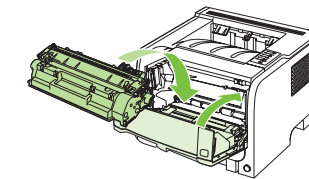
3 Close the tray.



4 If no jammed paper is visible in the tray area, open the print-cartridge door, remove the print cartridge, and pull down the upper media guide. With both hands, grasp the jammed paper and slowly pull it out of the product.



5 Replace the print-cartridge, and close the print-cartridge door.





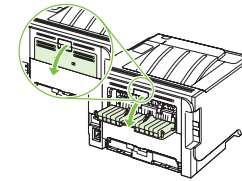
## How do I?

### Clear jams from the output bins

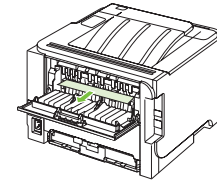
**CAUTION:** To avoid damaging the product, do not attempt to clear a jam in the top output bin by pulling the paper straight out.

## Steps to perform

1 At the back of the product, open the jam-release door.



2 With both hands, grasp the jammed paper and slowly pull it out of the product.



3 Close the jam-release door.

