



Thank you for your participation in the QuarkXPress™ Beta Testing program. Please remember that your participation in this program is subject to the terms of your Global Pre-Release License Agreement with Quark, Inc.

This document contains important information about QuarkXPress and QuarkXPress Passport™ pre-release software. Please read this document for information about installing QuarkXPress and for any last-minute information about the software.

QuarkXPress 6.0 contains several new features and enhancements. For a brief list of these changes, see *What's New in QuarkXPress 6.0*, included on the QuarkXPress CD-ROM. For detailed information about how to use each enhancement, see the *A Guide to QuarkXPress Addendum*, included on the QuarkXPress CD-ROM.

## Topics

- **Feedback Guidelines**
- **Minimum System Requirements**
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- **Installing QuarkXPress on Mac OS**
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## Feedback Guidelines

We would appreciate your feedback about your experiences with QuarkXPress 6.0. You can send comments to your Quark representative by e-mail.

### Reporting problems

Please use our online database for communicating defects in QuarkXPress for Mac OS or Windows. If you experience trouble with the database, you may report the defect by e-mail. If you are reporting a defect by e-mail, please follow the reporting format below:

QuarkXPress build number:

Company name:

Contact name:

Brief description of problem:

Operating system(s) tested:

Operating system(s) affected:

Create a numbered list of steps that are required to re-create the problem:

- 1.
- 2.

Results of following these steps:

Expected results:

### Reporting crash problems on Mac OS

Mac OS X includes a utility that creates a crash report when an application unexpectedly quits. If QuarkXPress unexpectedly quits while you are using the pre-release version of QuarkXPress 6.0, please also include the Mac OS crash report along with your defect report. To create Mac OS crash reports, launch the Console utility, located in the “Utilities” folder within the Mac OS X “Applications” folder. Once Console is running, choose **Console** → **Preferences** to display the **Console Preferences** dialog box, and then click the **Crashes** tab. Check **Enable crash reporting**. Choose **File** → **Quit** to quit Console.

After you have set the Console preferences to report crashes, the crash log file is updated any time QuarkXPress unexpectedly quits. This log file is located in **Users** → **[user name]** → **Library** → **Logs** → **Crash Reporter**.

To report a crash, either copy and paste the text from the log file and send it with the other feedback details to your Quark representative, or send the log file as an attachment to your feedback e-mail message.

## Minimum System Requirements

### Mac OS

#### Hardware

- PowerPC-based computer
- G3 or faster processor
- CD-ROM drive (or access to a CD-ROM over the network) for installation
- Available RAM: 128MB
- Available hard disk space for installation: 230MB
- *Site licenses only:* TCP/IP-compatible network

#### Software

- Mac OS 10.2

#### Optional

- PostScript printer with 2MB of RAM (additional printer memory may be required for graphic-intensive documents)
- An Internet connection and Microsoft® Internet Explorer version 5.0 or later, Netscape Navigator version 6.0 or later, or Safari for online registration

### Windows

#### Hardware

- Pentium or faster processor
- CD-ROM drive (or access to a CD-ROM over the network) for installation
- Available RAM: 128MB
- Available hard disk space for installation: 190MB
- *Site licenses only:* TCP/IP-compatible network

#### Software

- Windows 2000 (Home or Professional) or Windows XP (Home or Professional)

#### Optional

- Windows-compatible PostScript printer with 2MB of RAM (additional printer memory may be required for graphic-intensive documents)
- An Internet connection and Microsoft Internet Explorer version 5.0 or later, or Netscape Navigator version 6.0 or later for online registration

### Before You Install QuarkXPress

You can register QuarkXPress 6.0 when you install it. If you have a single-user copy of QuarkXPress, you must activate the application when you launch it. If you have an Internet connection, you can register and activate QuarkXPress.

If you do not activate QuarkXPress, you can use it for five days; after five days, it will become a demo version and must be activated before it will run as a full version.

You can install QuarkXPress on one hardware configuration per year without reactivating it; after you install QuarkXPress on the second hardware configuration, QuarkXPress must be reactivated. Reinstalling QuarkXPress on the same machine or restoring a machine from a backup will not require reactivation.

For information about how to activate QuarkXPress, see the "Activating QuarkXPress" section of this document.

## Installing QuarkXPress on Mac OS

- 1** Disable any virus protection software. If you are concerned about a virus infecting your computer, use virus protection software to check your hard drive and the discs provided by Quark.
  - 2** Restart the computer.
  - 3** Insert the CD-ROM into your computer or mount the QuarkXPress CD-ROM over the network.
  - 4** Double-click the QuarkXPress Installer icon on the QuarkXPress CD-ROM.
  - 5** The **Authenticate** dialog box displays. Enter your administrator name and password in the appropriate fields, and then click **OK**.
  - 6** The QuarkXPress 6.0 **Installer** screen displays. Click **Continue**.
- NOTE** This is a new installation of QuarkXPress; running this installer will not install any third-party XTensions™ software or “XPress Preferences” files from previous versions of QuarkXPress.
- 7** The **License Agreement** screen displays. Read the **License Agreement** carefully. If you accept the terms in the agreement, click **Accept**. If you do not accept the terms, click **Decline**.
- NOTE** If you do not accept the terms of the license agreement, you will not be able to install QuarkXPress.

**8** If you clicked **Accept**, the **Validation Code** screen displays. Enter the validation code provided in the product package.

**NOTE** Do not discard the validation code. It may be required for reinstallations.

**9** After entering the validation code, click **Next**. The **User Registration** screen displays. Enter your information in the appropriate fields. Click **Next**.

If Quark™ License Administrator is installed, please see the “Installing QuarkXPress with Quark License Administrator” section of this document for help entering Quark License Administrator information. If Quark License Administrator is not installed, proceed to the next step.

**10** The **QuarkXPress 6.0 Installer** screen displays.

- Choose **Complete Install** from the pop-up menu if you want to install all the program files. This option takes the most disk space.
- Choose **Custom Install** from the pop-up menu if you want to install only selected program files. This option is recommended for experienced QuarkXPress users.

**11** If you chose **Custom Install**, the **Custom Install** list displays. Click a disclosure box to see individual files. If you want a file to be installed, check the box next to it. Only checked items will be installed. To see a description of the file, click the **I** button after its name.



**NOTE** QuarkXPress may install required files that are not displayed in the **Custom Install** list.

**12** The **Install Location** area at the bottom of the screen displays the path to the folder or volume where QuarkXPress will be installed. If you want to install QuarkXPress in another location, choose **Select Folder** from the **Install Location** pop-up menu. Navigate to the desired folder; click **Choose** when done. You will return to the **QuarkXPress 6.0 Installer** screen.

**NOTE** In the beta version, you must install to the default location if you want to install additional files later.

**13** When you have selected the files you want to install and verified the location where QuarkXPress will be installed, click **Install**. As items are installed, the **Installing** status bar progresses from empty to full.

**14** After installation is finished, a screen displays asking if you want to register QuarkXPress online. If you click **Yes**, the installer will proceed to register your software with Quark.

If the QuarkXPress Installer software is unable to find a Web browser to process your registration, the installation will be completed without registering your software. To register your software later, follow the steps outlined in “Performing Online Registration After Installation.”

**15** After registration (if you specified this in step 13), an alert displays: “The software was successfully installed.” If you did not specify registration, the alert displays immediately after installation. Click **Quit**.

### Performing online registration at installation

If you clicked **Yes** to register during installation, the **Online Registration** form will automatically open in your Web browser. The fields will contain the information you entered in the **User Registration** screen; you can also modify the information before submitting it.

**1** Review the information in the form; re-enter data as necessary and click **Submit** to submit your registration. The Web browser will submit the information to Quark.

**2** Once your information has been received by Quark, the Web browser will display a window stating that registration was successful. You can then exit the Web browser.

**NOTE** If the QuarkXPress Installer software is unable to find a Web browser or process your registration, the installation will be completed without registering your software. To register your software, follow the steps outlined in “Performing Online Registration After Installation.”

**NOTE** To register QuarkXPress using your Web browser, make sure you meet the optional system requirements listed in “Minimum System Requirements.”

### Performing online registration after installation

When QuarkXPress is installed, a folder called “Registration Folder” is created. The “Register.htm” file in this folder allows you to register using any computer that has Internet access and a Web browser that can perform online registration. (Refer to the optional system requirements for specific information about the Web browser.)

- 1** Use the **File** menu in your Web browser to open the “Register.htm” file in the “Registration Folder” folder, or double-click the “Register.htm” file to launch the Web browser and open the file.
- 2** Review the information in the form; re-enter data as necessary and click **Submit** to submit your registration. The Web browser will submit the information to Quark.
- 3** Once your information has been received by Quark, the Web browser will display a window stating that registration was successful. You can then exit the Web browser.

**NOTE** To register QuarkXPress using your Web browser, make sure you meet the optional system requirements listed in “Minimum System Requirements.”

### Adding files after installation

- 1** Repeat steps 1–8 in “Installing QuarkXPress on Mac OS.”
- 2** The **QuarkXPress 6.0 Installer** screen displays.

**3** To install additional files, choose **Custom Install** from the pop-up menu. The **Custom Install** list displays. Click a disclosure box to see individual files. If you want a file to be installed, check the box next to it. Only checked items will be installed. To see a description of the file, click the **I** button after its name.

**NOTE** QuarkXPress may install required files that are not displayed in the **Custom Install** list.

**4** The **Install Location** area at the bottom of the screen displays the path to the folder or volume where the selected items will be installed. Click **Install**. As items are installed, the **Installing** status bar progresses from empty to full.

**NOTE** In the beta version, you must install to the default location when adding files after installation.

**5** When the QuarkXPress files are installed, an alert displays: “The software was successfully installed.” Click **OK**.

**Installing QuarkXPress with Quark License Administrator**  
Quark License Administrator is software that manages licensed Quark products. If you have a Multi-Pak or a Lab-Pak, you may have received a Quark License Administrator CD-ROM when you purchased QuarkXPress. Quark License Administrator should be installed before you install QuarkXPress.

If Quark License Administrator is installed and you are now installing QuarkXPress, the **License Server Details** screen displays after you enter your validation code. Before proceeding, verify that you have the information you need to enter values in the following fields:

- **License Server IP Address:** Enter the IP address or server name for the server you have designated as the license server. The license server handles requests from license clients.
- **License Server Port:** Enter the value for the license server port. This number is determined when the Quark License Administrator software is registered online. The license server port is the port through which license server requests flow.
- **Backup Server IP Address:** Enter the IP address or server name for the server you have designated as the backup license server.
- **Backup Server Port:** Enter the value for the backup license server port.

When you have entered the values, click **Next**. The **Installation Type** screen displays. Return to the “Installing QuarkXPress” section of this document and follow steps 9–14.

## Installing QuarkXPress on Windows

**1** Disable any virus protection software. If you are concerned about a virus infecting your computer, use virus protection software to check your hard drive and the discs provided by Quark.

**2** Restart the computer.

**3** Insert the CD-ROM into your computer or mount the QuarkXPress CD-ROM over the network.

**4** The installer will automatically launch. An alert displays, informing you that the system is being configured. When the configuration is complete, you may be prompted to restart your computer.

**NOTE** This is a new installation of QuarkXPress; running this installer will not install any third-party XTensions software or “XPress Preferences” files from previous versions of QuarkXPress.

**5** Double-click the QuarkXPress Installer icon on the QuarkXPress CD-ROM. The Quark **Welcome** screen displays. Click **Next**.

**6** The **Software Verification** screen displays. Enter the validation code provided in the product package. Click **Next**.

**NOTE** Do not discard the validation code. It may be required for reinstallations.

If Quark License Administrator is installed, please see the “Installing QuarkXPress with Quark License Administrator” section for help entering the Quark License Administrator information. If Quark License Administrator is not installed, proceed to the next step.

**7** The **License Agreement** screen displays. Read the **License Agreement** carefully. If you accept the terms in the agreement, click **Accept**. If you do not accept the terms, click **Decline**.

**NOTE** If you do not accept the terms in the License Agreement, you will not be able to install QuarkXPress.

**8** If you accepted the terms of the **License Agreement**, click **Next**.

**9** The **Customer Information** screen displays. Enter your organization information in the **Organization** field. In the **Install this application for:** area, click **Only for me** or **Anyone who uses this computer (All Power Users for Windows 2000)**. Click **Next**.

**10** The **User Registration** screen displays. Enter your information in the appropriate fields. Click **Next**.

**11** The **Destination Folder** screen displays, showing the path to the folder where QuarkXPress will be installed. Click **Change** to navigate to a different folder. Navigate to the desired folder; click **OK** when done.

**12** Once you have selected a folder, click **Next**. The **Setup Type** screen displays.

- Check **Complete** if you want to install all the program files. This option takes the most disk space.
- Check **Custom** if you want to install only selected program files. This option is recommended for experienced QuarkXPress users.

**13** If you clicked **Custom**, the **Custom Setup** screen displays. Click a disclosure box to see individual files. Click a file to see its description in the **Feature Description** area. Click the pop-up menu next to each file name and choose an option:

- **This feature will be installed on local hard drive.**
- **This feature and all subfeatures will be installed on local hard drive.**
- **This feature will be installed when required.**
- **This feature will not be available.**

(A feature may not display every option.)

If you want to know how much disk space is available before you select files to install, click the **Space** button. The **Disk Space Requirements** screen displays. You can view how much space is available on the selected drive, and how much space is required for the files you have selected. Click **OK** after reviewing this screen; you will return to the **Custom Setup** screen.

**NOTE** QuarkXPress requires that certain files be installed; you will not be able to deselect them.

**14** The **Install to** area at the bottom of the screen displays the path to the folder in which QuarkXPress will be installed. If you want to install QuarkXPress in another folder, click **Change** to display the **Change Current Destination** screen. Navigate to the desired folder; click **OK** when done. You will return to the **Setup Type** screen.

**15** When you have selected the files you want to install and verified the location where the QuarkXPress folder will be installed, click **Next**.

**16** The **Ready to Install the Program** screen displays. If you want to automatically register online after installation, check **Run online registration after installation**.

**17** Click **Install**.

**18** When QuarkXPress is installed, the **Installation Wizard Completed** screen displays. Click **Finish**.

### **Performing online registration at installation**

If you checked **Run online registration after installation**, the **Online Registration** form will automatically open in your Web browser. The fields will contain the information you entered in the **User Registration** screen; you can modify the information before submitting it.

**1** Review the information in the form; re-enter data as necessary and click **Submit** to submit your registration. The Web browser will submit the information to Quark.

**2** Once your information has been received by Quark, the Web browser will display a window stating that registration was successful. You can then exit the Web browser.

**NOTE** If the QuarkXPress Installer software is unable to find a Web browser or process your registration, the installation will be completed without registering your software. To register your software later, follow the steps outlined in “Performing Online Registration After Installation.”

#### **Performing online registration after installation**

When QuarkXPress is installed, a folder called “Registration Folder” is created. The “Register.htm” file in this folder allows you to register using any computer that has Internet access and a Web browser that can perform online registration. (Refer to the optional system requirements for specific information about the Web browser.)

**1** Use the **File** menu in your Web browser to open the “Register.htm” file in the “Registration Folder” folder, or double-click the “Register.htm” file to launch the Web browser and open the file.

**2** Review the information in the form; re-enter data as necessary and click **Submit** to submit your registration. The Web browser will submit the information to Quark.

**3** Once your information has been received by Quark, the Web browser will display a window stating that registration was successful. You can then exit the Web browser.

**NOTE** To register QuarkXPress using your Web browser, make sure you meet the optional system requirements listed in “Minimum System Requirements.”

#### **Adding and removing files after installation**

**1** Disable any virus protection software. If you are concerned about a virus infecting your computer, use virus protection software to check your hard drive and the discs provided by Quark.

**2** Restart the computer.

**3** Double-click the QuarkXPress Installer icon on the QuarkXPress CD-ROM. The Quark **Welcome** screen displays.

**4** Click **Next**. The **Program Maintenance** screen displays. Click a radio button:

- **Modify** allows you to change which QuarkXPress files are installed. You can install new files or remove previously installed files. Use this option to add files after your initial installation.



- **Repair** fixes minor problems related to QuarkXPress files, such as missing shortcuts or files. Use this option if you are having problems with missing or damaged QuarkXPress files, shortcuts, or registry entries.

**NOTE** If you want to remove any installed versions of QuarkXPress from the computer, use the **Repair** feature in the installer for that application before you use the Windows **Uninstall** feature to remove the application. If you do not use the **Repair** feature before using the **Uninstall** feature, some files will be incorrectly removed and QuarkXPress 6.0 will not operate correctly.

**NOTE** If you did not remove earlier versions of QuarkXPress prior to installing QuarkXPress 6.0, and then used the Windows **Uninstall** feature to remove the previous version, thus causing your copy of QuarkXPress 6.0 to operate incorrectly, you can use the **Repair** feature to fix this problem.

- **Remove** will remove all installed QuarkXPress 6.0 files from your computer. Use this option when you are installing new system software, or before reinstalling QuarkXPress.
- 5** Click **Next**. If you clicked **Modify** in the previous screen, the **Custom Setup** screen displays. Repeat step 11 of “Installing QuarkXPress,” then click **Next**. The **Ready to Modify the Program** screen displays. Check **Install** to make your changes.

If you clicked **Repair** in the previous screen, the **Ready to Repair the Program** screen displays. Click **Install** to begin repairing program files.

If you clicked **Remove** in the previous screen, the **Remove the Program** screen displays. Click **Remove** to remove QuarkXPress 6.0 files.

**6** When the QuarkXPress files are installed, repaired, or removed, the **Installation Wizard Completed** screen displays. Click **Finish**.

#### Installing QuarkXPress with Quark License Administrator

Quark License Administrator is software that manages licensed Quark products. If you have a Multi-Pak or a Lab-Pak, you may have received a Quark License Administrator CD-ROM when you purchased QuarkXPress. Quark License Administrator should be installed before you install QuarkXPress.

If Quark License Administrator is installed and you are now installing QuarkXPress, the **License Server Details** screen displays after you enter your validation code. Before proceeding, verify that you have the information you need to enter values in the following fields:

- **License Server IP Address:** Enter the IP address or server name for the server you have designated as the license server. The license server handles requests from license clients.

- **License Server Port:** Enter the value for the license server port. This number is determined when the Quark License Administrator software is registered online. The license server port is the port through which license server requests flow.
- **Backup Server IP Address:** Enter the IP address or server name for the server you have designated as the backup license server.
- **Backup Server Port:** Enter the value for the backup license server port.

When you have entered the values, click **Next**. The **Installation Type** screen displays. Return to the “Installing QuarkXPress” section of this document and follow steps 8–18.

### Activating QuarkXPress

The first time you launch QuarkXPress the **Activate QuarkXPress 6.0** dialog box displays and requests that you activate your copy of QuarkXPress. You can do this automatically over the Internet. To activate QuarkXPress:

- 1** When the **Activate QuarkXPress 6.0** dialog box displays, click **Activate QuarkXPress**.
- 2** A **QuarkXPress 6.0 Internet Activation** message displays with a progress bar. When the progress bar is full, a message displays indicating that QuarkXPress has activated successfully.

### Skipping activation

If you do not want to activate QuarkXPress when you launch it, click **Skip**. If you click **Skip**, QuarkXPress presents the option to activate it every time you launch the application, until you opt to activate it.

If you do not activate QuarkXPress, you can use it for five days after installation; after five days, it will become a demo version and must be activated before it will run as a full version.

## Important Feature Information

*Mac OS only:* Because QuarkXPress 6.0 runs in Mac OS X native mode, troubleshooting techniques have changed. For information about troubleshooting QuarkXPress for Mac OS, see the “TroubleshootingGuide” file included on the QuarkXPress CD-ROM.

### QuarkXTensions software versions

All QuarkXTensions™ software modules have been updated to version 6.0. These software modules will not load with versions of QuarkXPress prior to 6.0.



## Documentation Errata

Following is information that was documented incorrectly or has changed since *A Guide to QuarkXPress Addendum* or *A Guide to QuarkXPress: Using QuarkXPress* was published.

- The **Delete Rollover** command (**Item** → **Rollovers** → **Delete Rollover**) has been changed to **Remove Rollover**.
- The **Text** pop-up menu has been removed from the **Colors** area in the following Web layout dialog boxes: **New Project** (**File** → **New** → **Project**), **New Layout** (**Layout** → **New**), **Duplicate Layout** (**Layout** → **Duplicate**), and **Layout Properties** (**Layout** → **Layout Properties**).
- The “Modifiable Picture File Formats” chart provided in Chapter 11, “Pictures,” has been updated since *A Guide to QuarkXPress: Using QuarkXPress* was published. Following is the new chart:

Type	Color	Shade	Negative	Contrast	Halftone
EPS/DCS	no	no	no	no	no
GIF	†	†	yes	yes	no
JPEG (*.JPG)					
Grayscale	yes	yes	yes	yes	yes
Color	†	†	yes	yes	no
PhotoCD	no	no	yes	yes	no
PICT (*.PCT) on Mac OS					
1-bit	yes	yes	no	no	yes
Grayscale	yes	yes	yes	yes	yes
Color	no	no	no	no	no

Type	Color	Shade	Negative	Contrast	Halftone
PICT (*.PCT) on Windows					
1-bit	yes	yes	yes	no	yes
Grayscale	yes	yes	yes	yes	yes
Color	no	no	yes	yes	no
PNG	†	†	yes	yes	no
TIFF (*.TIF)					
1-bit	yes	yes	yes	no	yes
Grayscale	yes	yes	yes	yes	yes
Color	†	†	yes	yes	no
Windows .BMP on Mac OS	no	no	no	no	no
Windows PCX on Mac OS					
1-bit	no	no	no	yes	yes
Grayscale	no	no	no	yes	yes
Color	no	no	no	yes	yes
Windows bitmap (*.BMP)/PCX on Windows					
1-bit	yes	yes	yes	no	yes
Grayscale	yes	yes	yes	yes	yes
Color	†	†	yes	yes	no
WMF	no	no	no	no	no

† Adjustable through the **Picture Contrast Specifications** dialog box (**Style** → **Contrast**).

- You can open a book over a network on Mac OS and Windows at the same time, although you cannot open a chapter on two computers at the same time.

- *Windows only:* The file extension for an auto-saved version of a project is now “.a\$v.”
- *Windows only:* *A Guide to QuarkXPress: Using QuarkXPress* erroneously states that pressing Ctrl changes the **Append** button to **Compare** in the H&Js dialog box (**Edit** → **H&Js**). The correct key to press for this function is the Alt key.

## Known Problems

When you use the **Full Resolution Preview** feature, OpenType fonts within the EPS file may be substituted with the default system font, even though the EPS font is installed on the computer. If you print the EPS, however, the correct font does print.

*Mac OS only:* When you install, you must use the default install location in order to install additional files later.

For a list of other problems that have been found in this version of QuarkXPress, visit the Quark Web site at [www.quark.com/products/xpress/beta/testers\\_60/60\\_alpha\\_knownissues.html](http://www.quark.com/products/xpress/beta/testers_60/60_alpha_knownissues.html).

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