

Installing the clients

Introduction to the FAXmaker client software

After installing the Fax server, you need to install the FAXmaker client software on the user's workstations. To do this, go to the users workstation and run the FAXmaker client set-up.

The FAXmaker client software consists of a fax printer driver, fax viewer and the FAXmaker Fax message form. The FAXmaker fax message form automatically appears after printing to the FAXmaker printer driver. You can also start it from the FAXmaker for Networks/SMTP program group in the task bar. There are two ways to send a fax with FAXmaker using the FAXmaker client:

1. Create or open a document in any Windows application and print it to **FAXmaker**. This automatically activates the FAXmaker Fax message form from which you can send the fax.

OR:

2. Enter a message in the FAXmaker Fax message form directly.

Note: You can also send faxes using the NetPrintqueue2FAX feature, which uses the Windows Network Printer Queues and does not require client software.

Installing the client software (XP/NT/2000/2003/9X)

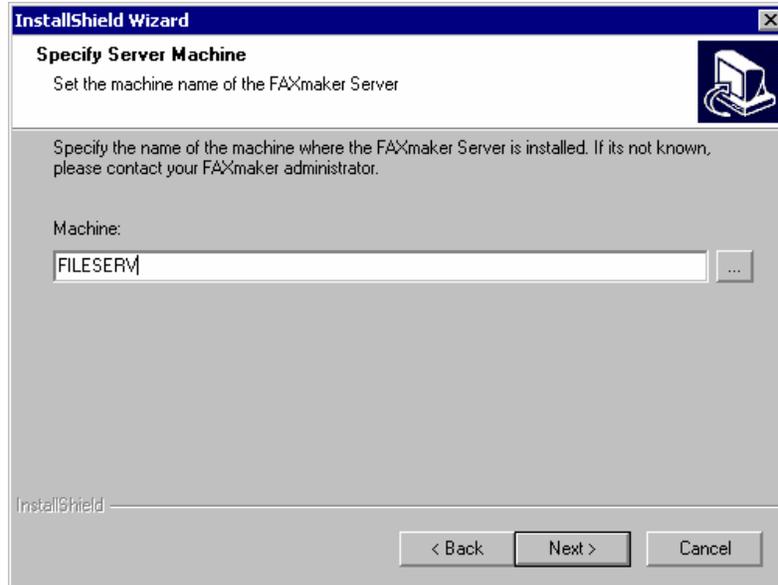
System requirements:

- Windows XP Pro/2000/2003, Windows 95/98/ME or Windows NT Server/ Workstation 4.0.
- You will need administrator rights to install the FAXmaker client, because it includes a fax printer driver. You can log on as administrator and install the client – it will automatically be made available to all users of the machine.

If you are NOT using the Email2Fax gateway

If you are not using the Email2FAX gateway mode (i.e. during the fax server installation, you specified that you do not have a mail server), run set-up as follows:

1. Run the FAXmaker client set-up program, ffnc.exe, which can be found on the CD or downloaded separately. A welcome dialog will appear. Select Next. You will be able to select the language of the client. Select Next.



Specify Fax server machine name

2. If you are running the client set-up for the first time, or if you are not running set-up from the faxmaker\install share, set-up will ask you to specify the fax server machine name. You can specify the machine name either using the Netbios machine name or the IP.

If you run set-up for the first time, the faxmaker client setup will copy the client set-up to the faxmaker\install share. This allows you to run set-up from that share for other client installs, in which case the fax server machine name will not be asked.

Note: You can also suppress the dialog asking for the fax server machine name by running the client setup from the command line and specifying the fax server name with the following syntax:

ffnc.exe -a -server:SERVERNAME

for example:

ffnc.exe -a -server:FAXSERVER

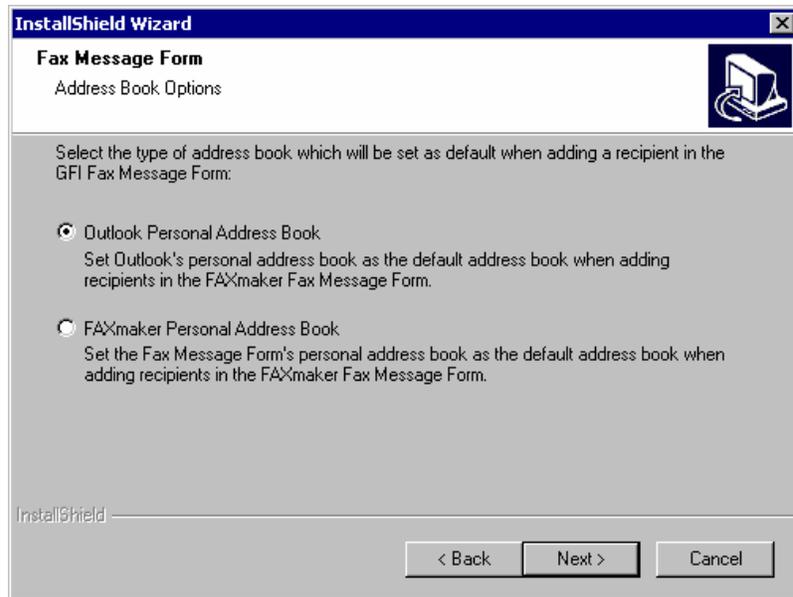


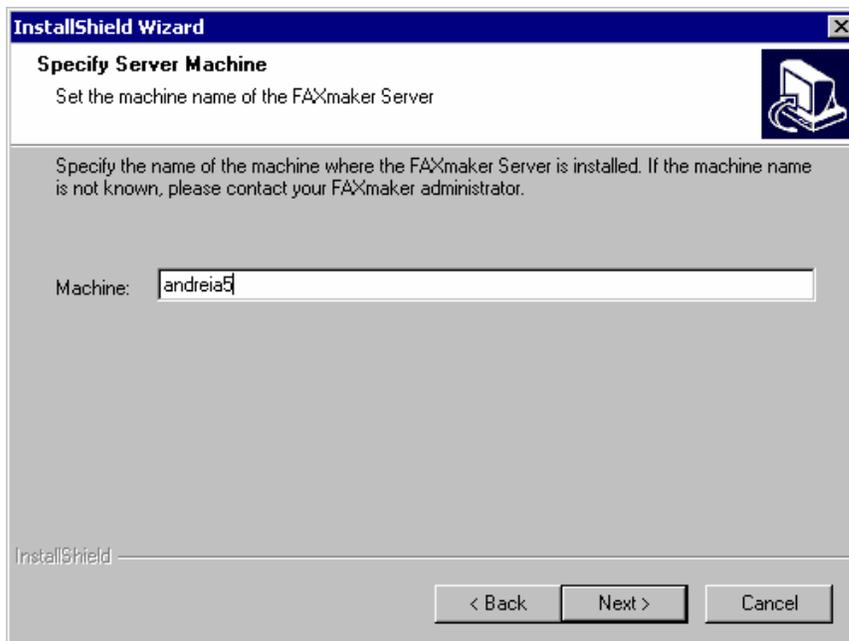
Figure 2 Specify which address book you wish to use

3. Setup will prompt you whether you wish to use the FAXmaker Personal Address Book or the Outlook Personal Address Book. If you use Outlook, we recommend using the Outlook Address Book, because you can have a single address book for e-mail and fax.
4. Setup will prompt you whether you want to load the FAXmaker fax manager automatically.
5. Set-up will now prompt you where to install the FAXmaker client. Select a location and click Next. The FAXmaker client will now be installed on the machine for all users.

If you are using the Email2Fax gateway:

If you have installed the Email2Fax gateway to send and receive faxes, you can select whether to use the FAXmaker FAX message form or your e-mail client to send faxes. In both cases, faxes will be received in the user's inbox. We recommend that you use the FAXmaker FAX message form, which will send the fax via SMTP to the FAXmaker fax server.

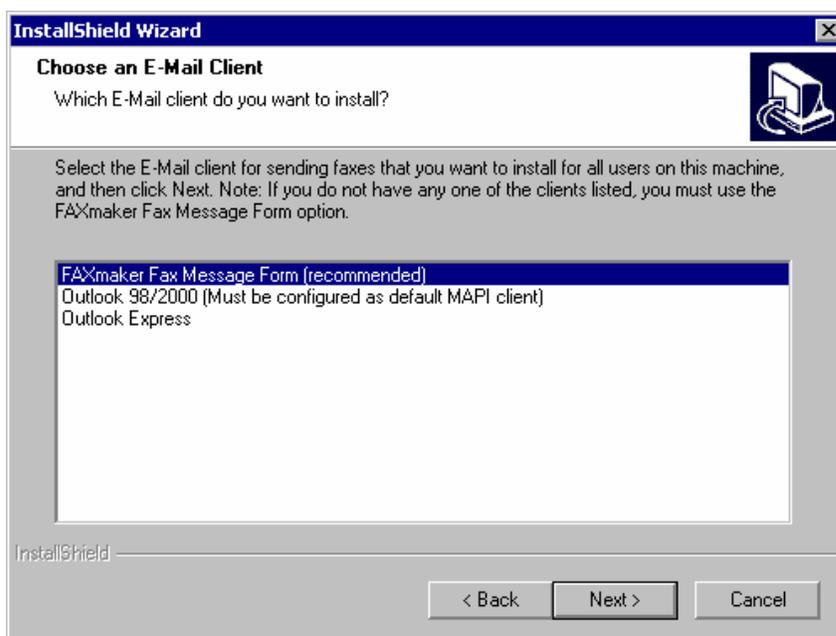
1. Run the FAXmaker client set-up program, `ffnc.exe`, which can be found on the CD or downloaded separately. A welcome dialog will appear. Select Next. You will be able to select the language of the client. Select Next.



Specify Fax server machine name

2. If you are running the client set-up for the first time, or if you are not running set-up from the faxmaker\install share, set-up will ask you to specify the fax server machine name. You can specify the machine name either using the Netbios machine name or the IP. You can suppress this dialog by running set-up from the command line as follows: **“ffnc –a smtpmode”**.

If you run set-up for the first time, the faxmaker client setup will copy the client set-up to the faxmaker\install share. This allows you to run set-up from that share for other client installs, in which case the fax server machine name will not be asked.



Selecting the type of client to use to send faxes

3. Select which program you wish to be launched after printing to the FAXmaker printer driver. You can select the FAXmaker FAX Message form or your default e-mail client.

The FAXmaker FAX Message form is by far the easiest to use, because it's easier to input the fax recipients. If you use Outlook, it also allows you to select fax recipients from the Outlook contacts list.

If you select to use an e-mail client, set-up will ask for the file location and install the FAXmaker fax viewer and printer driver only and therefore skip the next dialogs.

FAXmaker client settings

FAXmaker client settings

Please enter the following information:

E-mail address of fax mailbox:
fax@mydomain.com

SMTP server:
myserver

SMTP port:
25

InstallShield

< Back Next > Cancel

Settings required for the FAXmaker Fax Message form

If you chose to use the FAXmaker FAX message form

1. If you chose the FAXmaker FAX Message form, you have to specify your mail server settings: Specify the name of the FAXmaker fax mailbox, the user's e-mail address and the mail server machine name or IP and the SMTP Port (only change the default port setting if you are sure that the mail server is installed on another port).

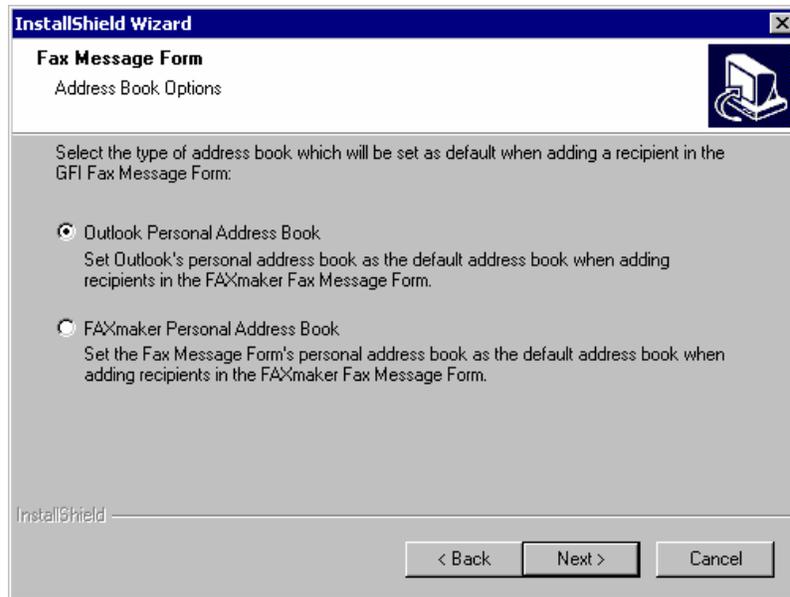


Figure 3 Specify which address book you wish to use

2. Setup will prompt you whether you wish to use the FAXmaker Personal Address Book or the Outlook Personal Address Book. If you use Outlook, we recommend using Outlook Address Book, because you can have a single address book for e-mail and fax.
3. Set-up will now prompt you where to install the FAXmaker client. Select a location and click Next. The FAXmaker client will now be installed on the machine for all users.

FAXmaker user manual

The FAXmaker user manual can be downloaded separately and distributed to FAXmaker users via e-mail. The FAXmaker client installation also includes the user manual as a help file.

You can download the FAXmaker for Networks/SMTP user manual from the downloads link on: <http://www.gfi.com/ffn/>

Note that on previous versions the user manual was included in the main FAXmaker manual. The user manual is now available for download separately, and is no longer included in the printed manual.

Unattended client installation

You can install the FAXmaker client in unattended mode. This means that the FAXmaker set-up will install the FAXmaker printer driver and viewer without asking any questions. This allows you to deploy the FAXmaker installation using a group policy, SMS, GFI LANguard N.S.S. or other remote installer software.

To install the FAXmaker client in unattended mode, you need to create a response file, and then run the set-up with the response file as a command line option.

Creating a response file

Run the installation executable with the following command line:

GFI FAXmaker for Exchange

ffnc.exe -a -r -f1"<Full path to snapshot file>"

Omit the triangular brackets but keep the quote marks. When the installation is finished, the snapshot file will have been created in the specified location. The snapshot file can be any name but it is recommended to use the name 'setup.iss'. The snapshot file created will be used in all subsequent unattended installations you wish to deploy.

Running set-up with a response file

To run the installation in unattended mode, you have to call the installation with the following command line:

ffnc.exe -s -a -s -f1"<Full path to snapshot file>" -l<Language ID>

Omit the triangular brackets but keep the quote marks. The language parameter is optional. By default the language is English. If you want to install in a language other than English, the Language ID field has to be replaced by one of the following numbers depending on which language is desired:

English	0009 (default)
German	0007
Spanish	000a
French	040c
Italian	0010

For example, to install in German:

ffnc.exe -s -a -s -f1"c:\setup.iss" -l0007